

Customized Tour Quotation for

Almaty - Buy 1 Get 1 Free

 4N Almaty

 2 Traveller (s)  4 Nights 5 Days   Value

Package Inclusions



Hotels



Sightseeing



Meal



Highlights



Transfer



Total cost including taxes

Above price includes GST & excludes TCS

₹ 87 854

Package price, payment schedule and cancellation policy are tentative and subject to change



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What Your Tour Price Includes?



Package Highlights



*Buy One Get One Free (BOGO) offer is only valid for 2 adults - Pay for one and your adult companion travels FREE!



Hotels

- 4 nights at Hotel Grand Mildom in Almaty



Sightseeing

- Shymbulak Mountains & Medeu Tour & Arbat Street
- Almaty City tour – (Panfilov Park & Zenkov Cathedral & Visit to Kok Tobe Hill)
- Visit Green Bazaar + Rakhat Chocolate Shop
- Cable Car tickets to Shymbulak
- Cable Car tickets to Kok Tobe



Transfer



Meals

- Daily Breakfast except on Day 01

Day wise itinerary

Day 1 - Welcome to Almaty

Arrive At Almaty

Welcome to **Almaty**, the vibrant cultural and economic heart of Kazakhstan—often described as the “City of a Thousand Colors” for its stunning blend of modern charm, rich history, and breathtaking natural beauty. Nestled at the foothills of the majestic Trans-Ili Alatau mountains, Almaty greets you with scenic landscapes, lively boulevards, and a warm Kazakh welcome.

Upon arrival at Almaty Airport, you will be met and transferred to your hotel. Check-in (standard time approximately 14:00 hrs.). The rest of the day is free for you to relax or explore the city at your own pace.

Hotels:

Hotel Shera Inn (Standard) / Grand Mildom (Value) / Rahat Palace (Premium) or Similar in Almaty

Meals :

N/A

Day 2 - Welcome to Almaty

Shymbulak Mountains & Medeu Tour & Arbat Street

Enjoy Breakfast in Hotel.

After breakfast at the hotel, begin your day with a scenic journey to the spectacular Shymbulak Ski Resort, one of Central Asia’s most popular mountain destinations. Reach the summit using a world-class, three-tier gondola system that takes you from the city to an elevation of 3,200 meters in under an hour. At the top, enjoy a unique experience relax with a warm drink at the highest bar in the CIS while taking in breathtaking views of the snow-covered peaks.

Shymbulak offers something for everyone, whether or not you ski. The resort features cozy cafes and restaurants, a 360-degree observation deck with powerful binoculars, and open spaces perfect for soaking in the mountain atmosphere. Adventure seekers can indulge in exciting activities such as zip-lining, paragliding, horse riding, and more, while those seeking peace can enjoy the serenity of the mountains or explore the resort’s scenic trails.

Your tour concludes at Arbat Street, one of Almaty’s most lively and artistic pedestrian zones. Here, you can browse a variety of shops, enjoy local street performances, and soak in the vibrant culture that makes the city so unique.

Hotels:

Hotel Shera Inn (Standard) / Grand Mildom (Value) / Rahat Palace (Premium) or Similar in Almaty

Meals :

Breakfast

Day 3 - Welcome to Almaty

Almaty City Tour & Panfilov Park, Zenkov Cathedral & Visit To Kok Tobe Hill

Enjoy Breakfast in Hotel.

Explore the vibrant city of Almaty with a panoramic tour covering its major landmarks, including the First President Park, Republic Square, the State Opera and Ballet Theatre, the Academy of Sciences, Abay Square, Kazakhstan Hotel, and the Palace of the Republic. This introductory experience offers a perfect glimpse into the city's culture, architecture, and history.

Enjoy an evening stroll along the charming Panfilov Promenade, lined with cafés, boutique shops, and glowing lights. The area comes alive with local musicians performing traditional songs on native instruments, creating a warm and lively atmosphere. Nearby stands the iconic Zenkov Cathedral, one of Almaty's most admired wooden architectural masterpieces, known for its striking design and unique construction technique.

Later, head to Kok Tobe Hill, the highest point in Almaty, offering spectacular 360-degree views of the entire city. Reach the hilltop with a scenic cable car ride passing over the old neighborhoods and lush orchards. At the summit, you'll find the famous 372-meter TV Tower, along with restaurants, attractions, and beautiful viewpoints overlooking the mountains and cityscape.

Hotels:

Hotel Shera Inn (Standard) / Grand Mildom (Value) / Rahat Palace (Premium) or Similar in Almaty

Meals :

Breakfast

Day 4 - Welcome to Almaty

Visit Green Bazaar + Rakhat Chocolate Shop

Enjoy Breakfast in Hotel.

Begin your day with a visit to the lively Green Bazaar (Zelyony Market), Almaty's most famous traditional market. Perfect for those who enjoy authentic local shopping, this bustling marketplace offers everything from fresh produce and spices to dried fruits, nuts, and local specialties. It's a colorful experience that reflects the city's culture, and a little bargaining can get you some great deals.

Right next to the bazaar is the well-known Rakhat Chocolate Shop, one of Kazakhstan's oldest and most loved chocolate brands. Here, you can shop for a wide variety of chocolates, candies, and sweets perfect as souvenirs or treats to enjoy during your trip.

Later, proceed for shopping at some of Almaty's modern malls. The city offers excellent choices for all tastes, and popular options include Dostyk Plaza, Esentai Mall, and Mega Mall, known for their mix of international brands and stylish boutiques.

Hotels:

Hotel Shera Inn (Standard) / Grand Mildom (Value) / Rahat Palace (Premium) or Similar in Almaty

Meals :

Breakfast

Day 5 - Welcome to Almaty

Departure

Morning after breakfast; you will be transferred to the airport for your flight back home to India

* The itinerary is tentative and subjected to change without prior notice.

Hotels:


N/A

Meals :

Breakfast

Package Cost Summary

Here is the detailed quotation of your desired holiday.

Fare Summary	Adult
Tour cost(USD + INR) per person	USD 425 + INR 1 158
Tour cost without tax (in INR)	INR 41 835
Discount	NA
Tour cost after discount	INR 41 835
No. of travellers	2
Total Tour Cost	INR 83 670
GST @ 5.0%	(+) INR 4 184
Total Tour Cost excluding TCS (Tax collected at Source)	INR 87 854
Total Payable	₹ 87 854
 Thomas Cook EDGE Rewards	Earn 1255 Edge Points

Above price is including GST & excluding TCS

- (USD calculated @95.71) Your foreign exchange amount is always subject to prevailing exchange rates at the time of payment.

Tax Collected at Source (TCS) for Outbound/International Tour Packages to paid additional over and above the mentioned tour cost. Calculation will be as below:

Tax Collection at Source (TCS) at the rate of 5% up to outbound tour of INR 10 lakh and 20% beyond INR 10 lakhs per individual payer per annum will be levied under section 206C(1G)(b) of the Income Tax Act on outbound tour services. The TCS collected will be reflected in the 26AS of the passenger in whose name receipt is raised (Payer/s for the package) for claiming Income Tax credit. Hence the name of the payer & the associated PAN Number on the receipt should be reconfirmed at the time of making the payment for the holiday package booking.

Non-refund of TCS: In the event of cancellation of services and refund of amount, Tax collected at source under section 206C(1G)(b) of the Income Tax Act, 1961 shall not be refunded (TCS applied on the cancellation amount). The non-refunded TCS will be reflected in the 26AS of the passenger in whose name the receipt is raised for claiming Income Tax credit.

In case of no Income Tax Payable against your PAN, you can claim the refund of the TCS amount at the time of filing your IT returns.

Important Alert: To ensure the security of your transactions, we request payments to be made only through our secured payment link or via NEFT/Cheque in the account name of THOMAS COOK INDIA LIMITED. Please note that we do not ask for payments to be made to any individual or staff representing Thomas Cook India Ltd through WhatsApp, Gpay, PayTM or any UPI ID, or through NEFT, RTGS, Cheques, etc. In case of any payment made directly to Staff/ Agent/Employee's personal account, Thomas Cook India will not recognize the same against your booking and will have no liability against such payments. Further, please do not entertain any communication/notifications received from any email ID other than the domain name @thomascook.in

Stay Secure & Stay Smart!

- Direct Cash Deposit is not allowed.
- The payee can claim tax rebate against TCS amount.
- All advertised products, offers & prices are current at the time of communication & based on existing/limited availability & prevailing Foreign Exchange rates as applicable. Final pricing and availability of products/ offers/services are subject to change based on market conditions. Please confirm all relevant details with our sales staff/website/apps before making a booking.

Pay advance and Book seats

₹8 367

Pay full amount

₹87 854

What Your Tour Price Does Not Include?

- TCS & GST
- Visa charges
- Departure PCR test, if applicable
- All flights services
- Meals not mentioned in the itinerary
- Any tips - for guide & Driver
- Any other sightseeing entrance fees except for the ones mentioned in the Inclusions
- Anything not mentioned in the inclusions
- Pre & Post tour services & cost
- Expenditure of personal nature (Such as the use of Mini – Bar & Refrigerator, laundry service, telephone call, camera fee, tips & etc.)
- All drink and beverages
- Hotel promotional rates not valid during Black out Period / Surcharge Dates / Stop Sales on Hotel
- Tourism Tax (if applicable)
- Midnight surcharge
- **The rates are valid for a minimum of 02 adults travelling together at all times.**
- **Blackout Dates: 13 Mar – 27 Mar'26 & 15 Dec'26 – 05 Jan'27**
- The prices will not be valid for any black out date/ Stop sale period which is informed during confirmation of the booking; if any change in the price, the same will be applicable for all bookings and to be borne by the customer.

Payment Terms

All payments towards the tour cost shall be made by the client to the company in accordance with the procedure and time frame mentioned herein below. The contracted, a minimum deposit as given in the table below is to be paid by you to the Company. Such deposit shall hold the booking on confirmation basis and such deposit is non-refundable (forfeited) and interest free, subject to the cancellation policy as mentioned hereinabove. The balance amount shall be paid as per the amounts and the percentages as detailed in the table hereinbelow. In the event of billing errors, the Company reserves the right to re-invoice. You shall pay a sum of Rs.500/- for each instrument in case the cheque dishonoured by the bank. Further, the Company reserves the right to take necessary legal action in respect of the dishonoured cheques, as may be advised.

The tariff of the tour quotation is calculated as per the rates prevailing at the time of quoting it. Total tour tariff should be paid within 30 days before tour departure or due date mentioned in the invoice, whichever is earlier. Interest @ the rate of 12% p.a. on daily basis will be charged on such delayed payment. The Company reserves the right to change the tariff in the event of modification / alteration / change / variation in the said rates before the date of departure. Any such increase in the tour tariff accordingly, must be paid in full by the client before tour departure. Any increase in tour tariff during the tour must be paid in full by the client on tour. All tour tariffs are exclusive of all taxes applicable from time to time. Clients hereby unconditionally accept that the prices, set of services and inclusions may vary on product to product or departure to departure level and the same shall not be considered for any kind of comparison universally. Further, the clients acknowledge and accept that the tour tariff are at the time of publication and are subject to change.

All payments made within 10 days prior to the tour departure date shall have to be paid via Bank Transfer / Demand Draft (no cheques will be accepted) in favour of the Company. For payments exceeding a sum of Rs. 50,000/- (Rupees Fifty Thousand Only) or in the event the value of file exceeds a sum of Rs. 2,00,000/- (Rupees Two Lacs Only) or a sum equivalent to the Foreign currency, a copy of the PAN Card is mandatory for Terms and Conditions.

Payments made in the Indian National Rupee (hereinafter referred to as the "INR") towards the foreign exchange component of Your tour shall be calculated as per the Rate of Exchange (hereinafter referred to as "rate of exchange") prevailing on the day of payment made by You. Any fluctuation in currency exchange rates will be borne by the client. The documentation i.e. A2 form, Passport Copy, PAN Card Copy etc) and payments to avail foreign exchange shall be as per the Reserve Bank of India regulations. Payment towards foreign exchange component made in INR shall be received to the Company directly from the Client in accordance with Reserve Bank of India Guidelines. The Card/ Bank Account** that is swiped/debited for payment of the tour's foreign exchange shall only be that of the Client himself/herself. The Client cannot use his/her card/ Bank Account** for payment of another person's foreign exchange component of the tour package except for his/her dependent parents and/ or child or children. The foreign exchange payment is a part of BTQ (hereinafter referred to as the "Basic Travel Quota") of the Client.

(** Excluding HUF account .)

3% service charges (i.e. remittance charges) would be applicable, if Client chooses to pay the Company in Foreign currency notes. Proof of purchase from Full Fledged Money Changer (herein after referred to as the "FFMC") should accompany such payments made by Client when above USD 2000. Client holding a passport issued by a country other than India shall be required to make payment in foreign currency for the foreign currency component of the tour cost and not in INR. Payment Procedure: We urge our Clients to ensure that all payment/(s) are made to our Company's designated Bank account only and to insist on a printed payment acknowledgement slip and receipt. The Client shall not make payment/(s) to any staff or individual's bank account or any third party bank account, in the event of which the Client shall be solely responsible and/or liable for the consequences thereof and the Company hereby expressly disclaims any responsibility and/or liability arising thereto. The cost of the MBD would be Per Person

For customized packages excluding Flights:

Payment Procedure Minimum Per Person Payment to be made by the client*	Charges
At the time of booking (More than 21 days from the date of departure)*	10% of the total package cost*
Within 21 days prior to the date of departure	100% of the total tour cost

For customized packages including Flights:

Payment Procedure Minimum Per Person Payment to be made by the client*	Charges
At the time of booking (More than 21 days from the date of departure)*	Full Airline Fare + 10% of the land package cost*
Within 21 days prior to the date of	100% of the total tour

General Notes:

1. *For Hotels and Room types that come with a non-refundable rate, 100% payment is required to book and confirm the hotel selected, irrespective of the booking date and travel date.
2. All payments towards the tour cost must be made by the client to the company in accordance with the procedure and time frame mentioned herein.
3. *For Air tickets being issued / blocked on time limit: Full INR component will be collected before issuance, else price will be subject to change.
4. *Initial Booking deposit will be collected as per the amount mentioned or the Package Price whichever is lower.
5. Full payment must be made in accordance with the procedure stated above. In case of non-compliance thereto by the client, the company reserves a right to cancel the tour/booking of the client with subsequent loss of deposit and apply and recover the cancellation charges as mentioned herein.

If there is any product with a different minimum booking deposit amount, it will be informed at the time of booking.

Full payment must be made in accordance with the procedure stated above. In case of noncompliance thereto by the Client, the Company reserves a right to cancel the tour /booking of the client and forfeit the amount already deposited with the Company and in case of the shortfall recover further monies as cancellation charges mentioned herein.



Cancellation Policy

For Customization packages:

When a Cancellation is made	Charges
Prior to 21 days from the date of departure	Non-Refundable Booking Deposit
Between 21 or below from the date of departure	100% of the holiday cost

The services to be provided are booked several months in advance, cancellation of such services earmarked for a particular departure results in the Company losing money depending upon the time of cancellation to the Supplier. Therefore any cancellation of tour / services booked will attract cancellation charges as specified by the company. If you book a third party product or service, the Terms and Conditions and cancellation policy of such third party would be applicable in addition to the Company's Terms and Conditions. Any cancellation of tour / services has to be in writing clearly stating the reasons for cancellation. You expressly agree to the foregoing terms

The company reserves the right to cancel any Tour prior to the departure, without assigning any reason. In such an event, all monies paid by you will be fully refunded forthwith in Indian Rupees currency only, but no compensation will be payable. The company cannot assume responsibility for any additional cost or any fees relating to the issuance and/or cancellation of air tickets or other arrangements not done through the company.

Notes:

- The above is a general cancellation policy and the same is subject to change depending on the travel date, the destination, the package and the services booked and paid for.
- For Dynamic properties and Reconfirmed Bookings, the above Cancellation may not be applicable and could vary.



Terms & Conditions

Note: Surcharges may be applicable on few of the above departure dates. Please contact your local travel agent for information on Surcharge dates and prices

- **The prices will not be valid for any black out date/ Stop sale period which is informed during confirmation of the booking; if any change in the price, the same will be applicable for all bookings and to be borne by the customer.**

Terms and Conditions :

- The hotel upgrade prices are subject to availability at the time of booking.
- The hotel upgrade prices DO NOT GUARANTEE rooms at the envisaged hotels.
- The upgrade hotel rooms are subject to availability at the time of booking.
- For the upgrade hotel, in case the hotel chosen is unavailable, we will provide multiple options of similar category hotels.
- **The rates are valid for a minimum of 02 adults travelling together at all times.**
- The rates are not valid on block out dates.
- Surcharges as and when applicable will be advised and passengers would be requested to pay the same
- Surcharges could be over and above the total package price quoted to the passengers at the time of booking.
- Guests are requested to check with sales staff before booking their onwards/connecting flights.
- The rates are subject to availability of hotel accommodation and sightseeing tours at the time of booking. We reserve the right to use an alternate hotel accommodation of an equal or higher standard. If we source a more expensive alternative, we reserve the right to re-quote based on the higher rates.
- Prices are not valid during Trade Fair periods.
- Rates are valid for Indian Passport holders only.
- International Check in time is 1400 hours / Check out time is 1100 hours, early check in and checkout is subject to availability and cannot be guaranteed.
- Transfers wherever included are without night surcharges.
- No refunds either in part or in full will be made for any unutilized service.
- All the sightseeing tours and excursions are organized by local companies. The timings and days of operation are subject to alteration. Changes if any will be intimated at the time of booking.
- Sightseeing tours are strictly based on whether conditions and also local service providers have the right to cancel the sightseeing tours without prior notice.
- Rates subject to change without prior notice and also for clients traveling during weekends.
- Offer if any can be withdrawn at any point without prior notice.
- Bookings once confirmed are subject to cancellation charges which shall be advised at that time.
- TCIL is not responsible for any change in the price due to factors not in the control of the organization.
- As a practice, all international hotels charge a security deposit via credit card or cash, at the time of check-in for each room. The amount will vary according to the hotel and is refunded back to the clients upon check-out. Debit cards should not be offered as they will be charged immediately and refunded only after 2-3 weeks. If any additional services or mini bar or any other service is utilized at the hotel, the hotel reserves the right to charge the same on this security deposit provided by the client. TCIL would not be responsible for these transactions, and these are solely between the hotels and the clients.

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Why Thomas Cook?



Your Trusted Advisor

We'll answer your every question. Our experienced travel experts and real-time on field know-how gives us this advantage.



We Love Listening

Your holiday, your terms. We'll fill in the blanks to plan the perfect trip in the blink of an eye.



Memorable Experiences

Do everything or do nothing. Either way, your holiday will be nothing less than extraordinary.



Easy as ABC

Travel smooth and stress-free. That's how easy we make it because that's how your holiday should be.



Handcrafted Holidays

We interact with our loyal customers to co-create unique experiences that will take your holiday to the next level.
